



April 12, 2024

Lifelines Neuro Company has made the decision to sunset the Trackit Mk3 amplifier.

Since 2010, this reliable workhorse has given fourteen years of excellent service, but the time has come for us to look forward and focus on the development of our newer, state of the art products such as the Trackit T4A and the Trackit Solo.

As a result, we will not be manufacturing any new Mk3s.

A limited number of units remain and are available for sale until the end of 2024. Support and service will continue to be honored per our existing policies. Existing warranties and active service contracts will be honored until their expiration dates.

We will continue our commitment to service and repair Mk3s that were purchased prior to this announcement, in line with our current service and repair policies. However, please be aware that there will be occasions when this is no longer possible due to a lack of spare parts, component obsolescence or, if a unit is deemed by our support team to be beyond economical repair.

If you have any questions please contact Ashley McCain, Director of Sales & Marketing Operations at ashley.mccain@lifelinesneuro.com or myself at raelene.salter@lifelinesneuro.com

Yours faithfully,

Raelene Salter

COO

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