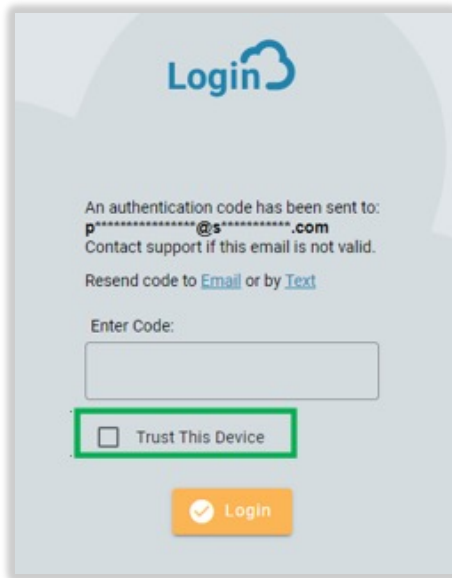# ACCESSING & LOGGING INTO STRATUS EEG:

Two-Factor Authentication – Email or Text Code Retrieval Options

- A two-factor authentication code email will be sent to the email address on file.

PLEASE NOTE: The two-factor authentication code email will come from noreply@stratuseeg.com.

No Email Code? Please check the Spam, Junk, and/or Clutter folders.

- Two-Factor Authentication is required for all new devices and/or internet browsers used. Select the **Trust This Device** checkbox to remain authenticated for 30 days per device/internet browser.

SPECIAL NOTE:

To enable the option to receive two-factor authentication codes by text, enter the preferred mobile number (digits only), including the country and area codes, into the **Mobile Number** free-text field in the Stratus EEG **My Settings** tab. (e.g., 18772183122)