

Stratus EEG™

Microsoft Edge – Clear Cache

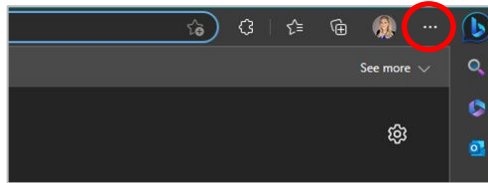


To troubleshoot/resolve Microsoft Edge browser issues, please follow the cache-clearing steps below:

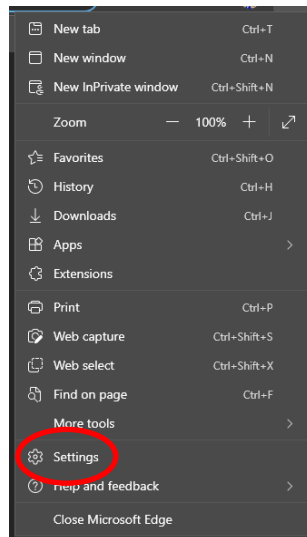
- 1 Open a new **Microsoft Edge** browsing window.
(This is the recommended internet browser.)



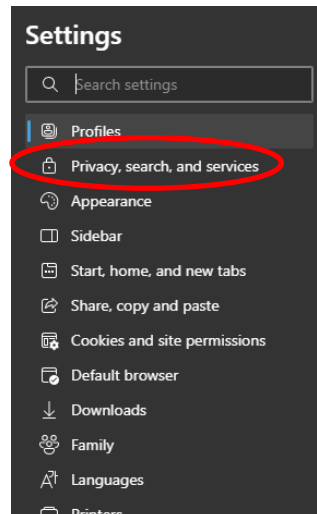
- 2 Click the **Settings and more** button.



- 3 Click the **Settings** option.

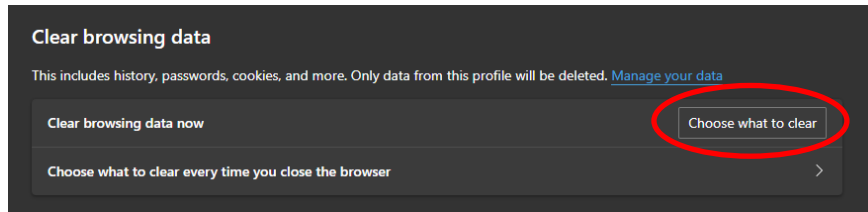


- 4 Click the **Privacy, search, and services** option.



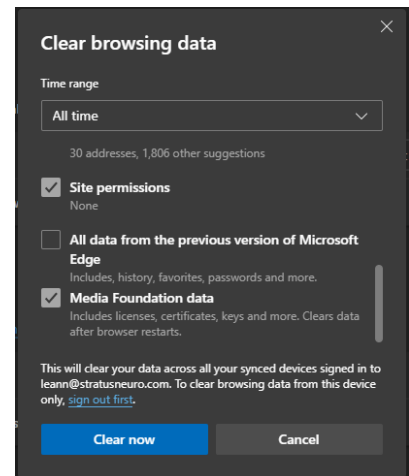
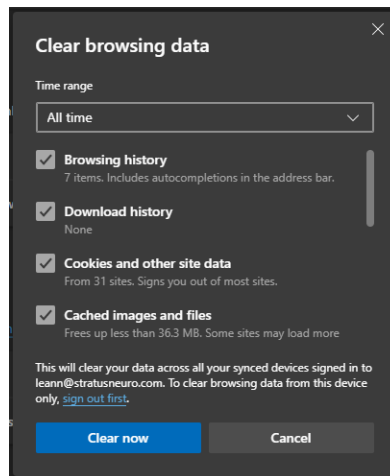
(Continued on back)

5 Scroll to **Clear browsing data** section. Click the **Choose what to clear** button.

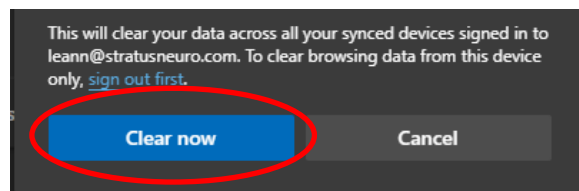


6 The **Clear browsing data** popup window will open. Select the following:

- Browsing history
- Download history
- Cookies and other sites data
- Cached images and files
- Site permissions
- Media Foundation data



7 Click the **Clear now** button.



8 Close the browser.

9 Open a new **Microsoft Edge** browser window and navigate to your software website portal.

For support please email support@lifelinesneuro.com.