

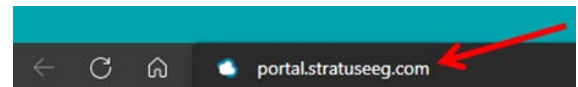
Logging into Stratus EEG™



1 Open the Microsoft Edge web browser
(The software will not perform optimally using another browser)



2 Go to **your dedicated web address**



3 Enter your username and password

New Users: Your Stratus EEG Web username and a temporary password will be sent to your preferred email.

Forgot Password? Click [Forgot Password](#) below the **Login** button.

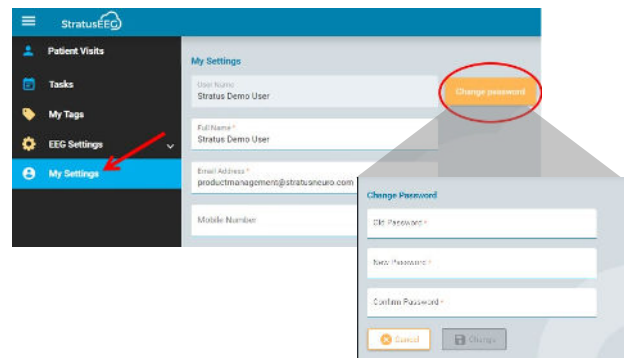
If you do not know your username or if your user account is locked, email support@lifelinesneuro.com for assistance.

OPTIONAL: Click the **Remember My Login** checkbox to initiate the auto-fill option when returning to the Stratus EEG portal web page. This requires the cookies to be set as 'Allowed' in the Site Settings of the Privacy & Security Settings.



4 For New Users: Log into Stratus EEG Web for the first time, once you have successfully logged in with your username and temporary password, please be sure to reset your password.

- Click the **My Settings** tab (located on the left-hand side of the Stratus EEG webpage)
- Click the **Change password** button
- Enter your temporary password in the **Old Password** field
- Enter your unique password in the **New Password** and **Confirm Password** fields
- Click the **Change** button



SPECIAL NOTE

- Two-Factor Authentication is required for all new devices and browsers used. Select the **Trust This Device** checkbox to remain authenticated for 30 days per device/ browser.
- A two-factor authentication code email will be sent to the email address on file. The two-factor authentication code email will come from noreply@stratus EEG.com. (If you cannot locate the email in your Inbox, please check the Spam/Junk/Clutter folders.)
- **To receive two-factor authentication codes by text**, enter the preferred mobile number (digits only), including the country and area codes, into the **Mobile Number** free-text field in the **My Settings** tab. (e.g., 18772183122)

