

TRACKIT V – BEST PRACTICES



- 1 Ensure the white power cord cable is plugged into wall outlet.

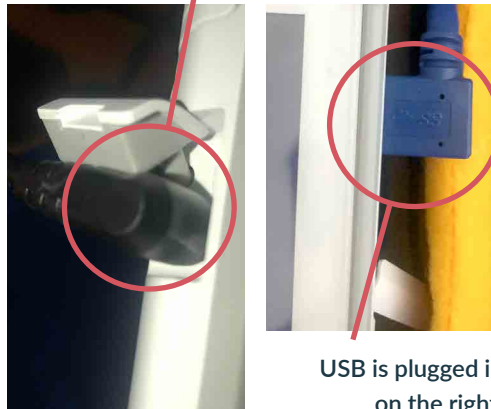


- 2 Ensure Bit locker key is plugged into the top USB port on the Hub.



- 3 Cybernet tablet

Power is plugged in on the left



USB is plugged in on the right.

- 4 Bitlocker recovery message

If you received a Bitlocker recovery message, turn off the Trackit V system, plug in white power cord cable to a wall outlet, and turn Trackit V system back on.

- 5 When using the keyboard or mouse, plug them into USB hub.

- 6 Trackit Plus software not launching

If the Trackit Plus software is not launching at the beginning of the study, able to start a study, or frozen in the process of acquiring a study:

- a. Shut down the software and conduct a hard reset on the system by pressing and holding the power button 15 seconds.

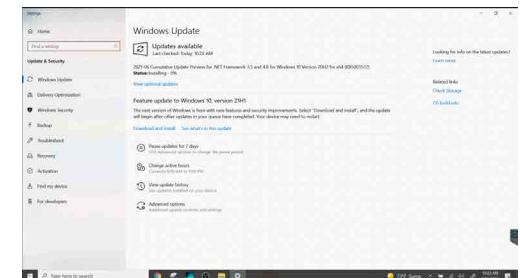
- 7 Trackit Plus software frozen

If the Trackit Plus software has frozen during a study, attempt to shut down the software so the system may execute the Resume Feature.

- a. If necessary, you may need to reboot the system. After a system reboot, the Trackit program will attempt to recover and automatically attempt to resume the interrupted recording and reconnect to the original amplifier (which is still recording).
- b. This is the most extreme example of program termination and a successful automatic resume will not always be accomplished. This step should be used as a final attempt to troubleshoot the system.

- 8 Pause Windows updates for 7 days prior to performing a study

- a. Windows Icon >Search - Windows Update > Select Pause for 7 days



TRACKIT V – CLEANING



trackit **v**
EEG SYSTEM

- 1 Use the sticky side tape to remove hair from the case
- 2 Use a vacuum to remove debris from the case
- 3 Wipe down system with electronic safe wipes
- 4 Dryer sheets may be placed inside case to freshen the case
- 5 Follow your Lab Protocol

